



Payments, bond and cancellations

Payment instructions

There are two options for making your Dantosa payment:

a) Online Credit Card Payment via Stayz

A payment request will be sent to you via the Stayz website for an online payment. You will be asked for your credit card details. The fee will be charged to your card, and your booking will be secured. Please let us know if you have selected this option.

b) EFT payment

Dantosa's bank account details for a direct payment (EFT) are:

Bank:	NAB
Account name:	Derek Young
BSB:	082401
Account number:	130557368

Please email confirmation of your transfers for our records. Thank you.

b) Credit card payment

If you are making a credit card payment, please email us with the following credit card details (or we can take your details over the phone):

- Full name on the credit card
- Indicate Mastercard or Visa (American Express is unavailable, sorry)
- Credit card number
- Expiry date
- Security number (3 digit number on reverse side of your card)
- Billing address of the card
- Mobile phone number of card holder

Please note: There is no cost for an EFT payment (Option B). Option A, the online Stayz payment charges approximately 2.5%. For Option C, a service fee of 2.5% applies for domestic credit cards (and 3.5% for international cards).

Security bond instructions

For all bookings, we require a security bond of \$1,500. Closer to your booking, we will contact you to request the security bond using a credit card. We will pre-authorise your card for an amount of \$1,500. No charge is made at this time. In the unlikely event of damages occurring, we would notify you and charge your credit card for compensation.

Cancellation policy

We are unable to offer refunds for cancellations. In the event that a guest cancels their booking, we are unable to refund their deposit. If a final payment is not provided by the due date, we will contact the guest with a reminder. If the guest does not confirm their booking and make the final payment, then we will assume that the booking has been cancelled and open the property for other bookings.

